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- Do not use the product if slack occurs either in the folding mechanism or in the steering. This must be adjusted immediately. Contact us in need of help. If not adjusted the slack will worsen and parts will take damage. This could potentially cause injury to the driver as the product can be damaged. How often the product needs maintenance depends on the usage of the product.
- **How to avoid slack in the steering column?** It is extremely important to maintain a good and active weight balance on the standing board. Keep one foot in front and one foot on the back of the board. When accelerating, distribute the weight more to the front foot. When braking, distribute the weight more to the rear foot. This is to avoid wear on the handlebar. As a result of the Principle of Leverage, the force loaded at the bottom of the steering column will be enormously when fully accelerating or braking if you pull and lean on the steering/handlebars. This is avoided with active weight balance.
- Make sure to regularly check and tighten all screws when needed. For frequent use, please check once every 1-2 weeks. This also depends on the type of surface you're riding on, for example will use on cobblestones lead to more frequent need for tightening.

### 4.4 Brakes

#### Instructions for maintenance and testing of the brake

- **The brakes must be adjusted and tightened when needed.** Contact us for guidance, or check out our help center at [www.e-wheels.no](http://www.e-wheels.no) (Norway) or [www.ewheels.se](http://www.ewheels.se) (Europe).
- Always check the brake before using the product. If it does not brake sufficiently, then the issue must be resolved before using the product.
- Products with disc brakes must replace brake pads when needed. You can order brake pads at [www.ewheels.no](http://www.ewheels.no) (Norway) or [www.ewheels.se](http://www.ewheels.se) (Europe)

### 4.5 1 Charger

#### Charging Instructions

- Insert the plug from the charger into the power socket (AC110V-230V).
- Open the charging port cover on the electric scooter and insert the charging connector into the charging port.
- The E-wheels charger have a built-in timing function for when the battery is fully charged. The charger light is red to indicate that charging is in progress. When the lamp changes from red to green, it indicates that the battery is fully charged.
- Make sure to place the scooter in a dry and well ventilated rom/area when charging the battery.

## 6 KEYS & ALARM



**1**

Both the E7 and the E8 is equipped with "ignition" and keys. You can use both the keys and the "transponder" to turn the scooter on and off. The keys go into the "ignition", then turn them to the right. When this is done, the scooter can be turned on via the ON/OFF button on the display.



**2**

To turn on the scooter with the "transponder" you have to press the "lightning" button twice (highlighted in red). Then you can turn on the scooter with the ON/OFF button on the display.

NB! If the scooter is to be switched off and put away, it is important to switch it off COMPLETELY. The scooter will still be on if you just turn it off in the display. Press the button highlighted in blue twice to turn it off completely.



**3**

To lock the scooter and activate the motion/bevel alarm, the button highlighted in red must be pressed. To unlock and switch off the alarm, the button highlighted in blue must be pressed. NB! The alarm needs power to work - this means that when the alarm is activated the battery is still on. For example, If you store it overnight in the garage with the alarm on, the battery will probably be drained.



**4**

The button highlighted in red may be used to check if the alarm system and the lock is working.



## 7 WARRANTY POLICY

### 7.1 Warranty Scope

- This time limited warranty applies for all the E-series models for a period of 24 months after the first retail purchase and covers the electronic parts (display, motor, charger, and motherboard) against manufacturing and material defects. For battery: 12 months or 2000km (whichever comes first).
- This warranty extends to the original purchaser only and is non-transferable.

### 7.2 Warranty Limitations

This limited warranty does not cover any damage to the product caused by:

- Careless use, misuse, abuse, neglect, commercial use, shock, heat, humidity, wrongfully installations when home repairing, punctures, salt, bad maintenance, or modifications on the scooter. No type of external influence will be covered.
- Poor maintenance, incorrect charging, incorrect storage, incorrect use, ie: exceeding maximum weight, height and/ or age restriction, riding down stairs, against walls or down/up curbs, other types of extreme sports, etc.
- Accidents, crashes, riding over obstacles, racing, fire, if the product has been submerged under water, high pressure water, earthquakes, falls, oxidation, or chemical corrosion. Water damages are not covered by warranty unless they are a result of manufacturing defects.
- If the product has been tampered with and delivered without its original parts. Faults caused by other equipment.
- Improper packaging or incorrectly returns to the dealer.
- Modification - use of a third party product that has not been purchased by E-wheels Norge AS / E-Wheels Europe AB

### 7.3 Warranty Application Process

- For service related inquiries contact:  
Norway: [Service@e-wheels.no](mailto:Service@e-wheels.no)
- Europe: [Service@ewheels.se](mailto:Service@ewheels.se)



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## 8 CONTACT US

### In Norway:

E-Wheels Norge AS

*Address:*

Betongveien 12  
3302, Hokksund

*Email:*

mail@e-wheels.no

service@e-wheels.no

*Website:*

<https://www.E-Wheels.no>

### In Europe:

E-Wheels Europe AB

*Address:*

Datavägen 31  
436 32 Askim,  
Göteborg, Sverige

*Email:*

mail@ewheels.se

service@ewheels.se

*Website:*

<https://www.ewheels.se>



**E-WHEELS**



## 9 SAFE WASTE DISPOSAL

This product must not be disposed of by incineration, landfill, or household waste. Improper disposal of the battery contained in this product may result in heating, tearing or ignition of the battery, which may result in serious injury. The substances contained in the battery present chemical hazards to the environment. E-Wheels products must be delivered to an e-waste recycling center, program or facility. Local regulations and laws regarding the recycling and disposal of lithium-ion batteries and / or products containing them vary by country, state, and local government. You must check laws and regulations that correspond to where you live in order to dispose of the battery and / or device properly. It is the user's responsibility to dispose of their waste in accordance with local regulations and laws.

For further information on where to dispose of batteries and electrical or electronic waste, please contact your local or regional waste management office or your household waste service.